

REVISION DATES: 10/15/2015 CORRECTION: FIELDS 71, 78, 79, 81
09/15/2015; 10/01/2014

Note: Effective October 1, 2014, AHCCCS determines Medicaid reimbursement for most acute care hospital inpatient services for the majority of Arizona hospitals, and out-of-state hospitals, using a Diagnosis Related Group (DRG) payment methodology.

Refer to FFS Chapter 11 Hospital Services Addendum APR-DRG for specific billing requirements of the DRG reimbursement methodology.

Introduction

The UB-04 claim form is used to bill for all hospital inpatient, outpatient, and emergency room services. Dialysis clinic, nursing home, free-standing birthing center, residential treatment center, and hospice services also are billed on the UB-04.

Revenue codes:

- are used to bill line-item services provided in a facility.
- must be valid for the service provided.
- must be valid for the bill type on the claim.

ICD diagnosis codes:

- are required. AHCCCS does not accept DSM-4 diagnosis codes, and behavioral health services billed with DSM-4 diagnosis codes will be denied.
- must be used to identify surgical procedures billed on the UB-04.

CPT/HCPCS codes and modifiers must be used to identify other services rendered.

NOTE: This chapter applies to ***paper*** UB-04 claims submitted to AHCCCS ***for DRG-excluded facilities***. For information on HIPAA-compliant 837 transactions, please consult the appropriate Implementation Guide. Companion documents for 837 transactions are available on the AHCCCS web site at www.azahccs.gov. The companion documents are intended to supplement, but not replace, the 837 Implementation Guides for the 837 transaction.

Refer to FFS Chapter 11 Hospital Services Addendum APR-DRG for facilities excluded from the APR-DRG reimbursement methodology.

Completing the UB-04 Claim Form

The following instructions explain how to complete the UB-04 claim form and whether a field is “Required,” “If applicable,” “Not required”, or “Situational”. These instructions are to be supplemented with the information and codes in the *Uniform Billing Manual for the UB-04*.

- 1. Provider Data** **Required**
Enter the name, address, and phone number of the provider rendering service.

| |
|---|
| 1 |
| <p>Arizona Hospital</p> <p>123 Main Street</p> <p>Scottsdale, AZ 85252</p> |

- 2. Billing Provider’s Designated Pay-to Address** **Required if applicable**
Report only when different from address reported in FL 1

- 3.a Patient Control No.** **Required if applicable**
This is a number that the facility assigns to uniquely identify a claim in the facility’s records. AHCCCS will report this number in correspondence, including the Remittance Advice, to provide a cross-reference between the AHCCCS Claim Reference Number (CRN) and the facility’s accounting or tracking system.

- 3.b Medical/Health Record Number** **Required if applicable**

- 4. Bill Type** **Required**
 Facility type (1st digit), bill classification (2nd digit), and frequency (3rd digit).
 See *UB-04 Manual* for codes.

| | | |
|----|------------------------|----------------------------|
| 2. | 3a PATIENT CONTROL NO. | 4. TYPE OF BILL |
| | 3b MED REC # | 111 |

- 5. Fed Tax No.** **Required**
 Enter the facility's federal tax identification number.

| | | |
|-------------------|-----------------------------------|----------|
| 5. FED TAX NO. | 6. STATEMENT COVERS PERIOD | 7. COV D |
| | FROM THROUGH | |
| 86-1234567 | | |

- 6. Statement Covers Period** **Required**
 Enter the beginning and ending dates of the billing period.

| | | |
|----------------|---|----------|
| 5. FED TAX NO. | 6. STATEMENT COVERS PERIOD | 7. COV D |
| | FROM THROUGH | |
| | 02/15/14 02/20/14 | |

Or

| | | |
|--|---|--|
| | 02/15/2014 02/20/2014 | |
|--|---|--|

8. Patient Name/Identifier **Required**
Enter the recipient's last name, first name, and middle initial as they appear on the AHCCCS ID card.

9. Patient Address **Required**

10. Patient Birth Date **Required**

11. Patient Sex **Required**

12. Admission/Start of care date **Required**

| | |
|----------------------------|-------------------|
| 12 ADMISSION/START OF CARE | 13 ADMISSION HOUR |
|----------------------------|-------------------|

13. Admission hour **Required if applicable**

14. Priority (type) of Admission/Visit **Required**
Required for all claims. Enter the code that best describes the recipient's status for this billing period. See *UB-04 Manual* for codes.

15. Point of Origin for Admission or Visit **Required**

16. Discharge Hour **Required if applicable**
Enter the code which best indicates the recipient's time of discharge. Required for inpatient claims when the recipient has been discharged. See *UB-04 Manual* for code structure.

17. Patient discharge status **Required**
Required for all claims. Enter the code that best describes the recipient's status for this billing period. See *UB-04 Manual* for codes.

18-28 Condition Codes Required if applicable
Enter the appropriate condition codes that apply to this bill. See *UB-04 Manual* for codes.

In-state, non-IHS inpatient hospitals may request outlier consideration for a claim by entering “61” in any Condition Code field.

To bill for self-dialysis training, free-standing dialysis facilities approved to provide self-dialysis training must enter “73” in any Condition Code field and bill revenue code 841 (Continuous Ambulatory Peritoneal Dialysis, per day) or revenue code 851 (Continuous Cycling Peritoneal Dialysis, per day).

To bill for multiple distinct/independent outpatient visits on the same day facilities must enter “GO”.

| | |
|---|-------------------------------|
| 29. Accident State | Required if applicable |
| 31-34 Occurrence Codes and Dates | Required if applicable |
| 35-36. Occurrence Span codes and dates | Required if applicable |
| 38. Responsible Party Name and Address | Required if applicable |
| 39-41 Value Codes and Amounts | Required if applicable |

42. Revenue Code

Required

Enter the appropriate revenue code(s) that describe the service(s) provided. See *UB-04 Manual* for revenue codes and abbreviations. Revenue codes should be billed chronologically for accommodation days and in ascending order for non-accommodation revenue codes. Accommodation days should not be billed on outpatient bill types.

| | 42. REV. CD. | 43. DESCRIPTION | 44. HCPCS/RATES |
|---|--------------|-----------------|-----------------|
| 1 | 132 | | |
| 2 | 251 | | |
| 3 | 258 | | |
| 4 | | | |

43. Revenue Code Description/NDC (effective 7/1/12) Required/NDC if applicable
Enter the description of the revenue code billed in Field 42. See *UB-04 Manual* for description of revenue codes.

*To report the NDC on the UB04 claim form, enter the following information into the Form Locator 43 (Revenue Code Description):

- The NDC Qualifier of N4 in the first 2 positions on the left side of the field.
- The NDC 11-digit numeric code, without hyphens.
- The NDC Unit of Measurement Qualifier*
- The NDC quantity, administered amount, with up to three decimal places (i.e. 1234.456). Any unused spaces are left blank.

The information in the Revenue Description field is 24 characters in length and is entered without delimiters, such as commas or hyphens.

| | 42. REV. CD. | 43. DESCRIPTION | 44. HCPCS/RATES | 46. SERV. UNITS |
|---|--------------|--------------------|-----------------|-----------------|
| 1 | 0250 | N400074115278 ML10 | J1642 | 2.00 |
| 2 | | | | |
| 3 | | | | |

*Refer to the AHCCCS Pharmacy webpage for billing details at
http://www.azahcccs.gov/commercial/Downloads/PharmacyUpdates/NDCBillingRequirementsFAQs_Additional.pdf

44. HCPCS/Rates

Required if applicable

Enter the inpatient (hospital or nursing facility) accommodation rate. Dialysis facilities must enter the appropriate CPT/HCPCS code for lab, radiology, and pharmacy revenue codes (See Chapter 15, Dialysis Services). Hospitals must enter the appropriate CPT/HCPCS codes and modifiers when billing for outpatient services (See Chapter 11, Hospital Services).

| | 42. REV. CD. | 43. DESCRIPTION | 44. HCPCS/RATES |
|---|--------------|-----------------|-----------------|
| 1 | | | 1,088.00 |
| 2 | | | 85595 |
| 3 | | | 95900 |
| 4 | | | |

- Form Locator 44 (HCPCS/Rate/HIPPS code): Enter the corresponding HCPCS code associated with the NDC.

| | 42. REV. CD. | 43. DESCRIPTION | 44. HCPCS/RATES | 46. SERV. UNITS |
|---|--------------|--------------------|-----------------|-----------------|
| 1 | 0250 | N400074115278 ML10 | J1642 | 2.00 |
| 2 | | | | |
| 3 | | | | |

45. Service Date

Required

The dates indicated outpatient service was provided on a series bill. The date of service should only be reported if the From and Through dates in Form Locator 6 are not each other on the form. Enter the date in MM/DD/YY or MM/DD/YYYY format.

46. Service Units

Required

Number of units for ALL services must be indicated.

If accommodation days are billed, the number of units billed must be consistent with the patient status field (Field 17) and statement covers period (Field 6). If the recipient has been discharged, AHCCCS covers the admission date to, but not including, the discharge date. Accommodation days reported must reflect this. If the recipient expired or has not been discharged, AHCCCS covers the admission date through last date billed.

| 46. SERV. UNITS | 47. TOTAL CHARGES | 48. NON-COVERED CHARGES | 49. |
|-----------------|-------------------|-------------------------|-----|
| 2.00 | | | |
| 3.00 | | | |
| 30.00 | | | |
| | | | |

- Form Locator 46 (Serv Units/HCPSC Units): Enter the number of HCPSC units administered.

| | 42. REV. CD. | 43. DESCRIPTION | 44. HCPSC/RATES | 46. SERV. UNITS |
|---|--------------|--------------------|-----------------|-----------------|
| 1 | 0250 | N400074115278 ML10 | J1642 | 2.00 |
| 2 | | | | |
| 3 | | | | |

47. Total Charges

Required

Total charges are obtained by multiplying the units of service by the unit charge for each service. Each line other than the sum of all charges may include charges up to \$999,999.99. Total charges are represented by revenue code 001 and must be the last entry in Field 47. Total charges on one claim cannot exceed \$999,999,999.99.

| 46. SERV. UNITS | 47. TOTAL CHARGES | 48. NON-COVERED CHARGES | 49. |
|-----------------|-------------------|-------------------------|-----|
| | 2,176 00 | | |
| | 104 26 | | |
| | 529 92 | | |
| | | | |

48. Non-covered Charges

Required if applicable

Enter any charges that are not payable by AHCCCS. The last entry is total non-covered charges, represented by revenue code 001. Do not subtract this amount from total charges.

50.

(A–C) Payer

Required

Enter the name and identification number, if available, of each payer who may have full or partial responsibility for the charges incurred by the recipient and from which the provider might expect some reimbursement. If there are payers other than AHCCCS, AHCCCS should be the last entry. If there are no payers other than AHCCCS, AHCCCS will be the only entry.

| | 50. PAYER | 51. PROVIDER NO. | 52. REL INFO | 53. ASG BEN |
|---|-----------|------------------|-----------------|----------------|
| A | AHCCCS | | | |
| B | | | | |
| C | | | | |

51.

(A–C) Healthplan Identification No.

Required

Enter the facility's ID number as assigned by the payer(s) listed in Fields 50 A, B, and/or C. The facility's six-digit *AHCCCS service provider ID number* should be listed last. Behavioral health providers must not enter their BHS provider ID number.

| | 50. PAYER | 51. PROVIDER NO. | 52. REL INFO | 53. ASG BEN |
|---|-----------|------------------|-----------------|----------------|
| A | | 654321 | | |
| B | | | | |
| C | | | | |

52.
(A–C) Release of Information Not required

53.
(A–C) Assignment of Benefits Not required

54.
(A–C) Prior Payments Required if applicable
Enter the amount received from Medicare Part B (Inpatient Only) or any other insurance or payer *other than AHCCCS*, including the patient, listed in Field 50. If the recipient has other insurance but no payment was received, enter "Ø." The "Ø " indicates that a reasonable attempt was made to determine available coverage and obtain payment. Enter only actual payments received. Do not enter any amounts expected from AHCCCS.

55.
(A–C) Amount due Not required

56. National Provider Identifier-Billing Provider Required

57. Other (Billing) Provider Identifier Required if applicable

58.
(A–C) Insured's Name Not Required
Enter the name of insured (AHCCCS recipient) covered by the payer(s) in Field 50.

| | 58. INSURED'S NAME | 59. P.REL. | 60. CERT. – SSN - HIC. - ID NO. |
|---|--------------------|------------|---------------------------------|
| A | Holliday, John H. | | |
| B | | | |
| C | | | |

59.
(A–C) Patient's Relationship To Insured Not required

60.A. Patient ID Number

Required

Enter the recipient's AHCCCS ID number. If there are questions about eligibility or the AHCCCS ID number, contact the AHCCCS Verification Unit. (See Chapter 2, Recipient Eligibility and Enrollment). Behavioral health providers must be sure to enter the client's AHCCCS ID number, not the client's BHS number.

| | 58. INSURED'S NAME | 59. P.REL. | 60. CERT. -SSN - HIC. - ID NO. |
|---|--------------------|------------|--------------------------------|
| A | | | A12345678 |
| B | | | |
| C | | | |

61.

(A-C) Group Name

Not required

Enter "FFS" for AHCCCS AIHP and ESP recipients.

| 60. CERT. -SSN - HIC. - ID NO. | 61. GROUP NAME | 62. INSURANCE GROUP NO. |
|--------------------------------|----------------|-------------------------|
| | FFS | |
| | | |
| | | |

62.

(A-C) Insurance Group Number

Not required

63.(A–C) Treatment Authorization **Not required**

The AHCCCS claims system automatically searches for the appropriate authorization for services that require authorization. See Chapter 8, Authorizations, for information on prior authorization.

64. Document Control Number **Not required**

65.(A–C) Employer Name **Not required**

66. Diagnosis and Procedure Code Qualifier **Required**

67. Principal Diagnosis Code **Required**

Enter the **principal** *ICD diagnosis code*.
Behavioral health providers must **not** use DSM-4 diagnosis codes.

| 66. PRIN. DIAG CODE | OTHER DIAG. CODES | | | | | | | |
|---------------------|-------------------|----------|----------|----------|----------|----------|----------|----------|
| | 68. CODE | 69. CODE | 70. CODE | 71. CODE | 72. CODE | 73. CODE | 74. CODE | 75. CODE |
| 585.0 | | | | | | | | |

69. Admitting Diagnosis **Required**

Required for inpatient bills. Enter the ICD diagnosis code that represents the significant reason for admission.

70. Patient's Reason for Visit **Not required**

71. PPS Code **Not required**

72. E-Codes **Required if applicable**

Enter trauma diagnosis code, if applicable.

- | | | |
|----------------|---|-------------------------------|
| 74. | Principal Procedure Code and Dates Enter the principal ICD procedure code and the date the procedure was performed during the inpatient stay or outpatient visit. Enter the date in MM/DD/YY or MM/DD/YYYY format. If more than one procedure is performed, the principal procedure should be the one that is related to the primary diagnosis, performed for definitive treatment of that condition, and which requires the highest skill level. | Required if applicable |
| 76. | Attending Provider name and identifiers NPI, ID | Required if applicable |
| 77. | Operating Physician Name and Identifiers NPI, ID | Required if applicable |
| 78. | Referring Provider NPI | Required if applicable |
| 79. | Other Physician | Not required |
| 80. | Remarks Required on resubmissions, adjustments, and voids. Enter the CRN of the claim that is being replaced by this resubmission, adjustment, or void. For resubmissions of denied claims, write "Resubmission" in this field. | Required if applicable |
| 81. a | Other Procedure Codes Enter taxonomy code | Required if applicable |
| 81. b-d | Other Procedure Codes | Not required |

Revision History

| Date | Description of changes | Page(s) |
|------------|---|---------------------------|
| 10/15/2015 | Field 43: added AHCCCS Pharmacy website address for NDC billing information Correction to fields: 60 - Required 71 – added 78, 79 split into 2 separate items 81 split into 2 separate items | 7 13 14 15 15 |
| 09/15/2015 | New format “ICD-9” replaced with “ICD” | All multiple |
| 10/01/2014 | APR-DRG effective | All |